



# VAUGHAN SOCCER CLUB INC.

**Section 18.0 - Accessibility for Ontarians with Disabilities Act Page : B.2.18 – 18**

**Revised**

**14-October-2014**

## **Policy 18.0 - ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT**

18.1 The purpose of this Policy is to fulfill the requirements set out in Ontario Regulation 420/07 of the *Accessibility for Ontarians with Disabilities Act*, 2005, and to establish a policy for the OS for governing the provision of its goods and services to persons with disabilities.

18.2 The Ontario Soccer strives at all times to provide its goods and services in a way that respects the dignity and independence of people with disabilities. The Ontario Soccer Association is also committed to giving people with disabilities the same opportunity to access goods and service by allowing them to benefit from the same services, in the same place and in a similar way as other customers.

18.3 This Policy shall apply to the OS and every person who deals with members of the public or other third parties on behalf of the OS whether the person does so as an employee, agent, volunteer or otherwise.

18.4 The OS is committed to excellence in serving all customers including people with disabilities. As such, the OS shall use reasonable efforts to ensure that its policies, practices and procedures are consistent with the following principles:

The good or services will be provided in a manner that that respects the dignity and independence 1. of persons with disabilities.

2. The provision of goods or services to persons with disabilities, and others, will be integrated unless an alternate measure is necessary, whether temporarily or on a permanent basis, to enable a person with a disability to obtain, use or benefit from the goods or services.

3. Persons with disabilities will be given an opportunity equal to that given to others to obtain, use and benefit from the goods or services.

4. Persons with disabilities may use personal assistive devices and/or support persons in the access of goods and services.

5. When communicating with a person with a disability, employees, volunteers and contractors shall do so in a manner that takes into account the person's disability

**Related Topics:**

# **The Accessibility for Ontarians with Disabilities Act**

## **10 years of action toward an accessible Ontario**



For 10 years, public, private and non-profit organizations across Ontario have been working together to improve the everyday lives of people with disabilities.

The government enacted the Accessibility for Ontarians with Disabilities Act in 2005. It set out a clear goal and timeframe to make Ontario accessible by 2025.

Organizations and businesses have made great progress to reach that goal by training staff on accessible customer service, developing accessibility policies and multi-year plans, and making information and websites accessible.